

## **Refund Policy Parent Group**

### **Prior to the event – Full refund**

Participants may cancel their registration without penalty up until 7 days prior to the event/group start date.

### **After the event registration deadline – No refund**

No refunds will be available for cancellations made less than 7 days before the group start date.

All cancellations must be made in writing to [Danielle@selectivemutismwa.onmicrosoft.com](mailto:Danielle@selectivemutismwa.onmicrosoft.com) (please note capital letter in first name is required)

### **Transfer of registration**

Registrations are NOT transferable to another participant.

### **Cancellation of an event by Selective Mutism Western Australia**

Selective Mutism Western Australia reserves the right to alter or cancel, without prior notice, any of the arrangements relating directly or indirectly to an event/group, for any circumstances beyond the Selective Mutism Western Australia's reasonable control. This includes the cancellation of an event/group itself.

Selective Mutism Western Australia's maximum liability is limited to a full refund of the group registration fee. Selective Mutism Western Australia accepts no additional liability for travel, accommodation or any other additional costs incurred.

This cancellation policy was last updated on 17<sup>th</sup> September 2022.